

Demo - Anna - the AI digital assistant

Script

Hello, I'm going to introduce you to our talk bot, Anna.

Anna is a digital assistant and can answer a range of questions about your business. Now, let's see Anna in action. I'm going to ring the company and Anna will answer.

Actor: Hi Anna, how are you?

Anna: I'm fine, how can I be of assistance?

Actor: Who is the Managing Director?

Anna: The name of our CEO is Laura Green.

Actor: Ok, when were my last two payments?

Anna: Here are your last two payments. 739 euros, paid October 5th 2021; 93 euros and ten cents, paid January 3rd 2022.

Actor: What is the availability of product 11?

Anna: The stock level of item 11 is 56 units.

Actor: Give me a report of all the invoices you have issued to me this year.

Anna: You only have one invoice. Invoice 106 for 360 euros, sent January 2nd 2022.

Actor: Ok, and do I have any pending orders?

Anna: Here are your latest orders that are awaiting delivery: Order 177, due October 25th 2021; Order 173, due August 24th 2021.

Actor: Thanks Anna.

As you can see, HansaWorld's digital assistant, Anna, can answer your phone lines and have a conversation with your customers. Anna can answer questions about customer transactions such as quotations, orders, invoices, payments, stock level enquiries, and provide general business information. Anna speaks multiple languages and is the strongest out-of-the-box talk bot on the market."General Ledger without having to know the account code or having access to the General Ledger.